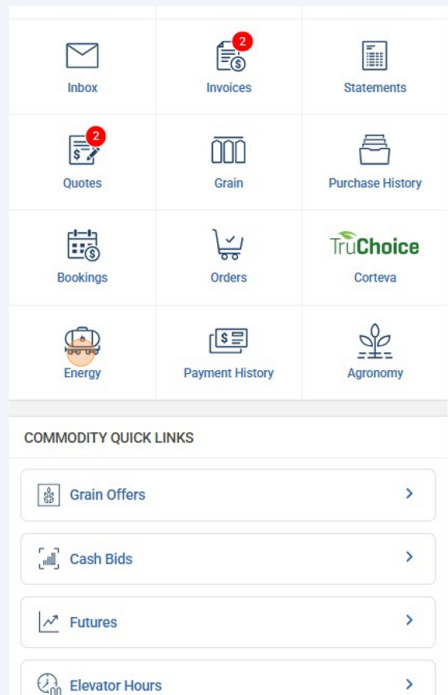


# How to request an energy delivery

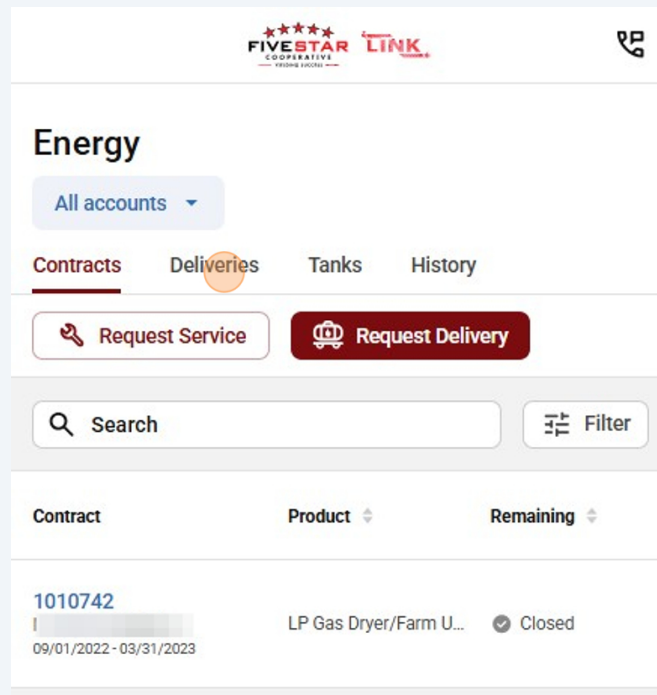


1

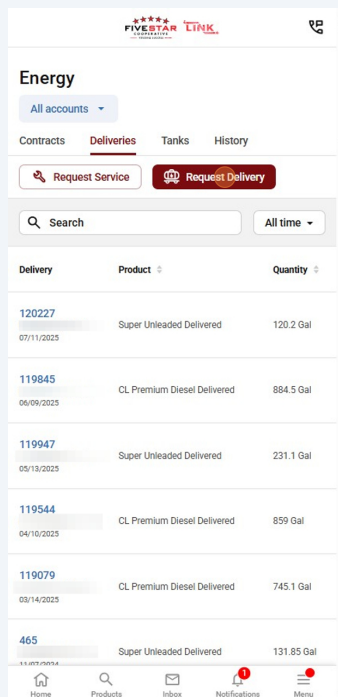
Navigate to <https://www.fivestarlink.com/>. Click the "Energy" tile or select it from the main menu.



## 2 Click "Deliveries"



## 3 On this screen, you can review your delivery history. Click "Request Delivery" to send a delivery request to your Five Star Energy team.



- 4 Click "Select Tank" and choose the tank you need filled.

## Request Delivery

Tank

Select Tank

Current Tank %

Gallons Requested

☒ Fill Tank

☐ Custom Amount

Delivery Date

- 5 Enter the estimated current tank percentage.

**Request Delivery** ✕

Tank  
Middle of yard (1000-)

Tank Info

  
Google Imagery ©2025 Airbus, Maxar Technologies

Location New Hampton, IA 50659

Tank size 1,000 gal

Usable Capacity, % 85.0%

Usable Capacity, Gal 850 gal

Product CL Premium Diesel Delivered

Current Tank %  
 %

Gallons Requested  
☒ Fill Tank  
☐ Custom Amount

Delivery Date  
☒ Same day  
☐ Schedule for later

Comments

- 6 Choose "Fill Tank" or "Custom Amount" to request a specific quantity.

Usable Capacity, % 85.0%

Usable Capacity, Gal 850 gal

Product CL Premium Diesel Delivered

Current Tank %  
 %

Gallons Requested  
☒ Fill Tank  
☐ Custom Amount  
 Gal

Delivery Date  
☒ Same day  
☐ Schedule for later

Comments

7

Choose a delivery date of "Same day" or "Schedule for later". Note that same-day deliveries are subject to an additional delivery fee. Enter any relevant comments as needed.

### Delivery Date

- ☒ Same day
- ☐ Schedule for later

### Comments

Small Order: (less than 175 gallons of fuel and/or 250 gallons of propane) will incur a **\$50.00 fee**.

Same day delivery subject to \$75.00 delivery charge

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Review the energy policy disclosures before clicking "Request Delivery".

Small Order: (less than 175 gallons of fuel and/or 250 gallons of propane) will incur a **\$50.00 fee**.

Same day delivery subject to \$75.00 delivery charge

After hours and weekend delivery charges will incur a **\$150.00 fee**.

Out of Gas Tanks will incur an additional **\$50.00 leak check charge**.

Customers on our Keep Full program, will not incur additional

Cancel

Request Delivery